



**FACING
FACTS**
NETWORK



INFO-PACK

14 APRIL – 7 MAY 2026

**UNDERSTANDING
AND RESPONDING
TO HATE SPEECH**



facingfactsonline.eu

Course Overview

- ✓ A 3-week online course
- ✓ Language: English
- ✓ Format: Online
 - Self-paced content with weekly assignments + 3 live interactive sessions
- ✓ Time commitment: 3–4 hours per week
- ✓ Fee: €199 (civil society) | €299 (public authorities)

INTRODUCTION

Hate speech causes real harm: it undermines dignity, marginalises communities, and threatens democratic values. In online spaces, hate speech spreads quickly and often appears in coded or evolving forms, making it harder to recognise and address.

This course supports specialists working in these sectors to better recognise manifestations and understand the impact of hate speech, explore how international and European legal obligations can be translated into practical action, and strengthen hate speech response systems, with a particular focus on the Digital Services Act (DSA).

What to expect

Self-paced learning

Weekly assignments

Live online tutorials

How the course works

3 weeks, 3 modules

The course is delivered online. Each week includes:

- Self-paced learning you can complete over a few hours during the week, whenever it's convenient.
- Weekly assignments where you apply the self-paced learning to a case study or your local context, depending on your available time.
- Live online tutorials where you engage with peers and expert tutors, discuss challenges, and reflect on your weekly assignments:
 - Tuesday 14 April – Introduction Live Tutorial (13:00 – 14:30 CET) → optional
 - Thursday 23 April – Module 1 Live Tutorial (13:00 – 14:30 CET)
 - Thursday 30 April – Module 2 Live Tutorial (13:00 – 14:30 CET)
 - Thursday 7 May – Module 3 Live Tutorial (13:00 – 14:30 CET)

Course Curriculum



How you'll benefit

WHAT WILL I LEARN?

By the end of the course, you will be able to:

- Identify and explain the key elements of the hate speech concept
- Identify and provide an overview of the international framework on addressing hate speech
- Describe the key elements and actors of the DSA and how it applies in your context

Map your hate speech response system and identify current and future priorities for action with your key partners

WHO IS THIS COURSE FOR?

- Civil society professionals monitoring hate speech or supporting affected communities
- DSA Actors: Digital Services Coordinators, trusted flaggers, vetted researchers, trusted partners and many more
- Representatives of international organisations and public authorities involved in implementing policies on hate speech
- Change agents from diverse backgrounds who are keen to understand legal definitions and obligations but also want practical tools and collaborative strategies

WHY TAKE THIS COURSE ?

- Collaborative learning: Learn alongside professionals from across Europe
- Expert feedback: Receive direct input on your reflections and action plan
- Flexible participation: Self-paced content combined with scheduled live sessions
- Action-oriented: Develop a practical action plan tailored to your role and context



[The tutors] did an absolutely amazing job engaging all the students, teaching key concepts, and ensuring we understood the materials. They were incredibly professional, academically strong, and genuinely kind throughout the course.

Participant from Hate Speech Cohort (2025)

Meet your tutors

Our tutors are experienced practitioners from Facing Facts Online and partner organisations, with expertise in hate speech policy, international law, the Digital Services Act, and multi-stakeholder cooperation. They facilitate live sessions and provide personalised feedback throughout the course.



Joanna Perry

Research and Policy Lead at the Facing Facts Network, independent consultant, and Associate Research Fellow at Birkbeck, University of London. Joanna brings extensive experience advising international and national bodies on hate speech, hate crime, and multi-stakeholder policy and training across Europe and beyond.



Daniel Heller

Hate speech lead at the Facing Facts Network specialised in political science, racism, and intersectionality. Daniel works at CEJI – A Jewish Contribution to an Inclusive Europe, where he supports the coordination of the Facing Facts Network.



Karoline F. de la Hoz

Former Director of the Spanish Observatory on Racism and Xenophobia (OBERAXE) of the Ministry of Inclusion, Social Security, and Migration from 2015 to 2025, where she coordinated the collection and analysis of information on racism and xenophobia.

Certificate

Participants who meet the course completion criteria will receive a certificate from Facing Facts Online.

Fees

Civil Society Orgs

€199

Public Authorities

€299

Are you a Facing Facts Network member? Get 20% off this course.

Application Details

Interested in joining?

Application deadline:
13 March 2026

Apply Now.

Applications will be reviewed by the Facing Facts Online team in line with the course's aims and learning objectives to ensure a balanced and engaged group from diverse professional and community backgrounds.

Places are limited to ensure a high-quality, interactive learning experience.

